

# Redesigning Estonian eHealth governance

## Project factsheet



Funded by the European Union. REFORM/SC2021/003 - Estonian health ICT governance framework



REPUBLIC OF ESTONIA  
MINISTRY OF SOCIAL AFFAIRS

### Key outputs

#### 1 AS-IS ANALYSIS

A systematic and comprehensive analysis of the Estonian eHealth system

#### 2 COUNTRY REVIEWS

Overviews of the eHealth systems of Catalonia, Denmark, Israel, New Zealand, Scotland, Belgium and the Netherlands

#### 3 eHEALTH GOVERNANCE MODEL

Key deliverable describing primary governance and management processes, as well as permanent and network governance bodies

#### 4 IMPLEMENTATION ROADMAP AND ACTION PLAN

Activities to implement the governance model, plus recommendations for monitoring and evaluation

#### 5 FINAL REPORT

Project overview, including lessons learnt

### Added value

Key governance processes and bodies defined, applicable to the eHealth ecosystem regardless of possible future organisational alterations

All major eHealth stakeholders brought together, key challenges and opportunities defined, agreement reached on future governance model

eHealth portfolio management process defined to increase transparency of development decisions, ensure readiness for implementation and enhance quality of proposals for new e-solutions

The critical role of health service design and preparatory activities for e-solution development acknowledged and stressed in the governance model

eHealth planning unit envisaged as the sector's "task force", acting as a central competence centre and coordination body for the eHealth ecosystem

Model built on eHealth and ICT governance frameworks, and international best practices

eHealth steering committee proposed, composed of a wide array of eHealth stakeholders to ensure engagement in key decision-making processes

### PROJECT RESULTS



A coherent, resilient and adaptable governance model for the Estonian eHealth sector

Common understanding of challenges and the desired state among eHealth stakeholders

Guidelines for governance model implementation, monitoring and evaluation

### Project in numbers

14 months of intense work in 2021/2022

11 project partner experts involved

30 interviews or one-on-one stakeholder meetings

50 stakeholder representatives engaged

7 countries analysed for best practices

10 thematic workshops conducted

4 comprehensive project reports



more than 90% of project interviews and workshops held online due to COVID-19

