



## Let's remember the users!

Digitalization is about enabling safe, person-centred, high-quality ageing through smart service design and data.

### **What is RAI? (Resident Assessment Instrument)**

RAI is a standardized international assessment system used to evaluate an older person's functional ability, health status, cognition, and service needs. In Finland, RAI supports:

- Care needs assessment
- Individual care planning
- Resource allocation
- Quality monitoring and benchmarking
- RAI data follows the person throughout the care process, ensuring continuity, transparency, and evidence-based decision-making.